



# Warehouse Access & Workforce Solutions

**iPulse has created a solution for warehouses that provides a simple, efficient, and holistic approach to managing access and tracking time & attendance for employees, contractors, and security personnel.**

Utilising our powerful IQSuite.cloud platform, linked to Secure Citizen, the iPulse solution manages the identities of the people on site whilst simultaneously providing access and calculating their work hours for direct export to payroll (\*1).

## Common Industry Challenges

### Poor Identity Control

Whilst employees are often checked, contractors and security guards often provide fraudulent identities as syndicates try to place people in key roles.

### Unreliable Devices

Cheap devices are great, but they tend to fail often, and since spares are often not available, this requires new devices to be purchased. They are also not geared up for blue-collar worker fingerprints, causing problems for many workers to clock easily.

### Separate Access & T&A

Whilst most T&A packages offer basic access control, the systems required to manage and control access to high value cages and stores are often separate due to their specialised nature.

### Local Database & Software

Locally installed software often results in lost data & poor maintenance of the device, with little to no technical skill available to manage the local PC.

### Poor, Erratic or No Support

When there's a problem, there is very seldom a knowledgeable person to speak to, making resolution a long and frustrating process.

## iPulse Solution

### Complete Identity Management

IQSuite.cloud ensures that everyone enrolled in the system is validated against home affairs via the Secure Citizen platform, removing any chance of false identification of people.

### High-Reliability Devices

The iPBx devices were built to ensure maximum uptime, and since they are local devices, are swapped out to ensure minimum downtime. They are also optimised for industrial work environments such as mines and warehouses, and therefore everyone clocks, every time.

### Fully Integrated System

IQSuite.cloud is a fully integrated package that is designed to manage every access and T&A requirement through a single system - including offering industry leading solutions for high value cage/store access control.

### Cloud-based Solution

IQSuite is cloud-based, so there is no need for a local computer and no data can be lost. This significantly lowers the cost of managing the platform.

### Online Support, 7-days a Week

iPulse offers an online support system that provides quick, remote help directly from the manufacturer. Problem is ALWAYS solved.

(\*1) IQSuite.cloud provides basic workforce management, however, seamless integration with one of our many time & attendance systems allows for full pay calculation and direct export to payroll at an additional cost

## What our clients have to say:

"iPulse is not your average access control company. Their highly competent team helped me design the solution, implement it and manage it in a professional, cost-effective manner, and their solution is working even better than advertised. I would not hesitate to recommend them highly to anyone who needs to secure their warehouse premises or manage and control access to restricted areas with great ease and excellent visibility."

- **Teresa Orlanov, Managing Director, Symrise**

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# Key Solution Features

## Identity Management as-a-Service

Knowing who is on your site in a warehouse environment is always a challenge, especially with part-time workers, and contractors such as security guards, maintenance teams and garden services. With our unique integration directly into Secure Citizen, every person can have their identity, and even their photo and fingerprints, validated against the Home Affairs database at no additional cost, and within seconds.

## Time & Attendance with Live Reporting

Since the IQSuite.cloud platform collects the raw clock data, whilst managing all access, we are able to provide this data to almost any time & attendance system, ensuring that we have a solution that works no matter how complex the shift requirements, and which feeds back in numerous ways to ensure that costs can be contained BEFORE they are already committed through our unique dashboards.

## Always Up, Always Available

Because the platform is web-based, our unique monitoring solutions allow us to notify you if any devices go offline. Our team monitors your sites, and checks to make sure that all devices are online. Our early warning system often allows us to alert clients to a problem before they are even aware it has occurred.

## Opex or Capex - you choose!

Although the preferred business model for most of our clients is a simple per employee or contractor per month cost, iPulse allows those clients who prefer to pay cash for their products the choice to pay upfront for their hardware and installation, thus reducing their monthly fees. Either way, it's simple, affordable, and easy.

## Integration into Other Systems

Using our incredibly powerful IntelliRelay™ Extended product, the iPulse range of readers can integrate into existing products, such as specialised locks, time-delays, safes, alarm systems and cameras, to ensure that any access granted is part of a bigger security picture for a complete view of what is happening.

### Hardware Products Used



### Software Products Used



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