



# Retail Stores Access & Workforce Solutions

**iPulse has created a solution for distributed retail outlets that addresses several key issues, including managing access to high value stores or time delay safes and providing a silent panic mechanism for employees, whilst also providing a time & attendance offering - all from one cost-effective device.**

Added to this is the central control that the solution provides, allowing for security officers to determine who has access to the stores from a head office location, whilst ensuring that the local branch managers can enrol in-store for maximum efficiency and control.

## Common Industry Challenges

### Lack of Control

Local store managers have full control over the system, with no visibility of who has access or what is being done.

### Multiple Systems

Stores often have multiple disparate systems to control their security, with little to no integration between them, reducing efficiency and control.

### No Visibility

Most devices are managed locally, relying on a store manager to remove staff no longer working there. This seldom happens, creating a huge security risk.

### Local Database & Software

Locally installed software often results in lost data and poor maintenance of the device, with little to no skill to manage the local PC.

### Unreliable Devices

Cheap devices are great, but they tend to fail often, and since spares are often not available, this requires new devices to be purchased.

### Poor, Erratic or No Support

When there's a problem, there is very seldom a knowledgeable person to speak to, making resolution a long and frustrating process.

## iPulse Solution

### Centralised Control, Instore Enrolment

IQSuite allows security officers to control who has access to the device, whilst letting store managers enrol fingerprints.

### Simple Integrations

Using our IntelliRelay™ Extended, iPulse can integrate into almost any system, providing coordinated control and ensuring maximum benefit from existing systems.

### Absolute Control

Using IQSuite, every persons access can be centrally removed and this process can be automated so that when they expire on payroll, they automatically lose access on the devices.

### Cloud-based Solution

IQSuite is cloud-based, so there is no need for a local computer and no data can be lost. This significantly lowers the cost per store.

### High-Reliability Devices

The iPBx devices were built to ensure maximum uptime, and since they are local manufactured devices, they are swapped out to ensure minimum downtime.

### Online Support, 6-6 7-days a Week

iPulse offers an online support, 7 days a week that provides quick, remote help directly from the manufacturer. Problem is ALWAYS solved.

## What our clients have to say:

"iPulse is a critical component of our instore security solution, and their innovation, willingness to help and excellent service make them a valuable part of securing and managing our Incredible Connection and HiFi Corporation stores. Their product is great, and their ability to deliver what we need is unique in the marketplace."

- **Morne de Klerk, Risk Manager, JD Group**

**Cloud-based  
Biometric Identity  
Verification Solutions**

[www.ipulse.systems](http://www.ipulse.systems)

**iPulse**  
systems

# Key Solution Features

## Central Security Control

Managing multiple stores scattered across a large geographical area, with employees and contractors to deal with, is extremely complicated at best, and often results in compromises being made with regards to the passing of control to a branch manager. With the central control offered by IQSuite.cloud, full control is always at your fingertips, allowing your security team to manage who has access whilst still utilising the local branch managers for local biometric enrolment.

## Always Up, Always Available

Because the platform is cloud-based, our unique monitoring solutions allow us to notify you if any devices go offline. Our team monitors your sites, and checks to make sure that all devices are online. Our early warning system often allows us to alert clients to a problem before they are even aware it has occurred.

## Opex or Capex - you choose!

Although the preferred business model for most of our clients is a simple per employee or contractor per month cost, iPulse allows those clients who prefer to pay cash for their products the choice to pay upfront for their hardware and installation, thus reducing their monthly fees. Either way, it's simple, affordable, and easy.

## Integration into Other Systems

Using our incredibly powerful IntelliRelay™ Extended product, the iPulse range of readers can integrate into existing products, such as specialised locks, time-delays, safes, alarm systems and cameras, to ensure that any access granted is part of a bigger security picture for a complete view of what is happening.

## Silent Panic

Our unique silent panic access system ensures that any staff member being held at gunpoint can select the option to generate a silent alarm, sent directly to your control room or your armed response, when being forced to open the door, with nothing being evident on site that would put them into any kind of danger.

### Hardware Products Used



### Software Products Used



**Cloud-based  
Biometric Identity  
Verification Solutions**

[www.ipulse.systems](http://www.ipulse.systems)

Unit 18, Skyview Retail Park, 67 CR Swart Drive  
Strydompark, Randburg, 2188

+27 (860) 478-573

info@ipulse.systems

**iPulse**  
systems